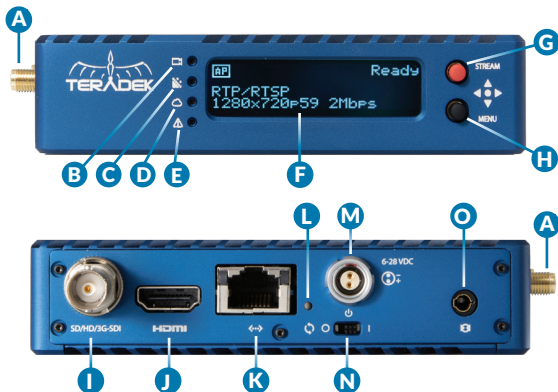


SERV PRO

Quick Start Guide

PHYSICAL PROPERTIES



Stream Joystick (G):

● (button press): Access quick menu actions, exit menu screens

Menu Joystick (H):

▲, ▼, ◀, ▶ : Select menu items, change status screen on main display, select characters

● (button press): Confirm selection, open selected menu

Reset Button (L):

Hold for 3–6 seconds:

Reset all network settings

Hold for 10+ seconds:

Perform complete factory reset

A: RP-SMA connectors

B: Video input status

C: Encoder status

D: Broadcast status

E: Fault/Error

F: OLED display

G: Stream joystick

H: Menu joystick

I: SD/HD/3G-SDI input

J: HDMI input

K: 10/100/1000 Ethernet

L: Reset button

M: Power input

N: Power switch

O: Mic/Line stereo input

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POWER AND CONNECT

- 1 Connect power to Serv Pro using the included A/C adapter.
- 2 Turn the Power switch on the back (**N**) to the ON position.
- 3 Connect the HDMI or SDI output from your video source to Serv Pro's input connector (**I or J**).

GET ONLINE

You can use the front panel interface or the built-in web UI to control and configure Serv Pro to connect to a network. Choose one of the following options to get Serv Pro online.

Connect to a WiFi Network (AP Mode)

Navigate to the **Network Setup** menu and select a **WiFi** mode:

- a. **Access Point (AP) Mode** - Connect your device to Serv Pro's WiFi network:
Serv-Pro- XXXXX (XXXXX is the last five digits of Serv Pro's serial number).
- b. **Client Mode** - Select **Client**, tap **Scan for Networks**, then enter your credentials for the network you select.

Connect via Ethernet

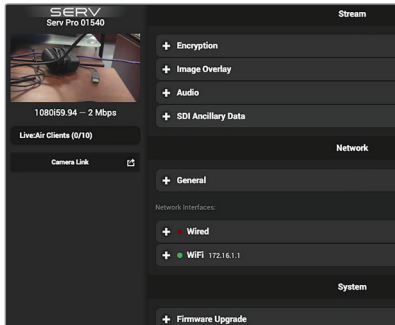
Plug an Ethernet cable into Serv Pro's 10/100/1000 Ethernet port and connect it to an Ethernet switch or router.

CONFIGURE SERV PRO

Serv Pro also has a web user interface (web UI) for configuring stream and network settings. The web UI can be accessed by using any available network interface.

Access web UI

- 1 Connect your computer or cellular device to the same network as Serv Pro.
- 2 Navigate to the **Network Setup** menu, then select **Wired** to verify that Ethernet is set to DHCP and to view Serv Pro's IP address. If using a Wi-Fi network, select **WiFi**, then select **[Status]** to view the IP address.
- 3 Open a web browser and enter Serv Pro's IP address in the address bar.



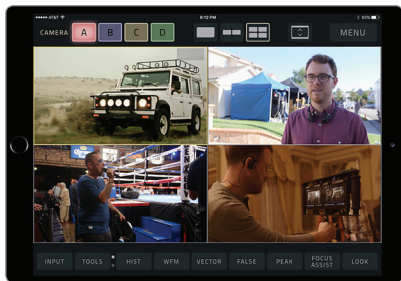
Configurable Settings

- **Encryption** - Enable or disable encryption
- **Image Overlay** - Superimpose images onto your video stream.
- **Audio** - Configure the audio input source
- **SDI Ancillary Data** - Extract timecode or closed captions data from the SDI input to embed into your stream

MONITOR WITH VUER

VUER is a free application that allows you to monitor and analyze up to four live HD video feeds simultaneously, each with its own set of tools to help you and your crew gain insights into your footage.

- 1 Download VUER from the App Store (iOS devices), or from the Google Play Store (Android devices).
- 2 Connect your device to the same network as Serv Pro (Ethernet or WiFi), then launch VUER.
- 2 From the VUER app, tap **CAMERA** on the upper, left-hand corner, choose your device(s), then tap **Done**.
- 3 To adjust the stream resolution and bitrate, long-press VIDEO on the Tool bar to display the full menu. Make your selection, then tap **APPLY**.



Teradek regularly releases new firmware versions to improve performance, add new features, or to fix vulnerabilities. Visit <https://www.teradek.com> to update your device with the latest firmware.

NEED MORE HELP?

SUPPORT: <http://support.teradek.com> → Contains tips, information and all the latest firmware & software updates.

TERADEK SUPPORT STAFF: support@teradek.com or call 888-941-2111 ext. 2 (Mon-Fri 6am to 6pm PST)



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